

Results of the implementation of the dean's hour decisions based on the survey "Assessment of the level of student satisfaction with the quality of the educational program implementation" for the 2024-2025 academic year

Number and date of the protocol	Decision	Responsible for implementation	Availability of supporting documents, name of the event	Note
19.02.2025 y.	<p>1. The heads of the departments of «Textile Technology and Design», «Information Systems and Modeling», «International Tourism and Service», «Chemistry and Pharmaceutical Engineering», «International Relations and International Law», «Art», «Theory and Methodology of Preschool and Primary Education», «Biology and Geography», and «Technological Machines and Equipment», together with their group supervisors, must regularly inform students of changes (post them on the department website and in the student's personal account during classes with their supervisor). (Deadline: Ongoing)</p>	Heads of Departments and Curators	<p>1. "Textile Technology and Design" The department head and the heads of major textile companies in the region participate in the development of the department's curriculum and its annual revisions. At the suggestion of employers Bal Tekstil LLC and Bal Decor LLC, new subjects were added to the educational programs and curricula were developed. Students are regularly updated on changes to the educational programs and which partners are involved in their development.</p> <p>https://www.instagram.com/p/DGxxpg7tk2x/?utm_source=ig_web_copy_link&igsh=czRwbGExZWx3ejN1</p> <p>2. In the «Information Systems and Modeling» Department, executives from major IT companies actively participate in the development of educational programs and annual revisions. In the 2024–2025 academic year, KazMBS LLP, SOUTH Leader LLP, and National</p>	Completed

		<p>Information Technologies JSC served as employers and partners for the educational programs. Following suggestions from these employers, new courses were introduced into the educational programs and curricula were developed. Students are regularly informed about changes to the educational programs and the partners involved in their development.</p> <p>https://www.facebook.com/share/1DXhmkNyFy/ https://www.instagram.com/chair_is_and_m?igsh=MTVkeTI4bXBqbWVoOQ==</p> <p>3. The Department of «International Tourism and Service's» partners involved in the development and updating of educational programs are actively involved in this work. Specifically, the following have contributed: HR Director of DoubleTree by Hilton Shymkent LLP, T.A. Tishabaeva; President of the Association of Legal Entities and Individual Entrepreneurs "ITACA Industrial Tourism of Central Asia," G.A. Akhberdieva; Director of Deluxe Group & Co LLP, Zh.M. Ketpen; Director of Rakhmet & K LLP, Zh.K. Bekeeva; and Director of Alim TECH LLP, A.K. Ertugan. Evaluations and opinions of representatives of these companies on</p>	
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			<p>5. "International Relations and</p>	

		<p>International Law" Systematically familiarizing students with information about social partners—the United Nations Association in the Republic of Kazakhstan, the Department of the Agency for Civil Service Affairs for the city of Shymkent, the Shymkent Youth Public Association, "Tulekter ACCESS," the Shymkent Bar Association, the Shymkent Chamber of Legal Consultants, and the Shymkent Human Rights Commissioner—who participate in the development and updating of educational programs; and regularly disseminating information about the department's research areas, projects, and scientific and practical activities through the department's website.</p> <p>https://auezov.edu.kz/um/kaz/%D0%BA%D0%B0%D1%84%D0%B5%D0%B4%D1%80%D0%B0%D0%BB%D0%B0%D1%80/%D1%85%D0%B0%D0%BB%D1%8B%D2%9B%D0%B0%D1%80%D0%B0%D0%BB%D1%8B%D2%9B-%D2%9B%D0%B0%D1%82%D1%8B%D0%BD%D0%B0%D1%81%D1%82%D0%B0%D1%80-%D0%B6%D3%99%D0%BD%D0%B5-%D1%85%D0%B0%D0%BB%D1%8B%D2%9B%D0%B0%D1%80%D0%B0%D0%BB%D1%8B%D2%9B-%D2%9B%D2%B1%D2%9B%D1%8B%D2%9B</p>	
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	<p>2. In collaboration with consultants from the departments of «Kazakh Language and Literature», «Fine Arts, Technology, and Music Education», «Chemical and Pharmaceutical Engineering», «Information Systems and Modeling», «International Relations and International Law», and «Biotechnology», information about the department's research areas will be published during consultation hours, on the department's website, or in students' personal accounts. (Deadline: Ongoing)</p>	<p>Heads of Departments and Advisors</p>	<p>NjP30/?img_index=1</p> <p>1. The «Kazakh Language and Literature» Department organized mentoring hours, open meetings, and informational seminars, providing students with information about the department's research activities, educational updates, and academic opportunities. Furthermore, information about the content and changes to educational programs, scientific events, and department news was regularly published on the department's official website and social media. https://www.instagram.com/p/DJB4fX-N-tE/?img_index=1&igsh=MW5veWMYnWJzZzFpbA== https://www.instagram.com/p/DIDhOYbNpw4/?igsh=ODAzaDZkZzcwbXJv https://www.instagram.com/reel/DJB5qRNNc_a/?igsh=MXV2NXd6d3YxZXNkNw== https://www.instagram.com/p/DJtXeH0tiDQ/?igsh=MTU2NDExbXZnZGhl https://auezov.edu.kz/fil/kaz/%D0%BA%D0%B0%D1%84%D0%B5%D0%B4%D1%80%D0%B0%D0%BB%D0%B0%D1%80/%D2%9B%D0%B0%D0%B7%D0%B0%D2%9B-%D1%82%D1%96%D0%BB%D1%96-%D0%B6%D3%99%D0%BD%D0%B5-</p>	<p>Completed</p>
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2. The head of the Department of «Fine Arts, Technology and Music Education» and the curators of the groups presented a report on the main areas of the department's research work during the curator's hour.

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3. The Department of «Chemistry and Pharmaceutical Engineering» held a roundtable discussion in Room 326A on October 29, 2025–2026, at 2:00 PM to introduce students to the department's

		<p>research areas, as well as the research trends and work of scientists engaged in research. Presentations were made by Associate Professor R.S. Abzhalov, Professor N.O. Dzhakipbekova, Professor B.N. Kabyzbekova, and Doctoral Student E.A. Tashenov.</p> <p>https://auezov.edu.kz/xt/kaz/paraktar-kz/1260-chaphe-research-and-innovation-kz</p> <p>4. Regarding the Department of Information Systems and Modeling, the Chairman of the Council, K.Zh. Azhibekov, noted that the heads of departments, together with advisors and the faculty of the department, regularly inform students about the department's scientific areas (as part of curatorial hours).</p> <p>https://www.facebook.com/share/1DXhmkNyFy/</p> <p>https://www.instagram.com/chair_is_and_m?igsh=MTVkeTI4bXBqWVoOQ==</p> <p>5. The «International Relations and International Law» department and its advisors regularly inform students about the department's research areas and events held within these areas through discussions during supervisory hours, as well as by posting information on the department's website and in students'</p>	
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	<p>1.The chairs of the Academic Quality Committees are to conduct a detailed discussion and analysis of the survey results and develop a corrective action plan. (Deadline: March 3, 2025)</p>	<p>Chairs of the Academic Quality Committee</p>	<p>During the Academic Committee meeting, the survey results were discussed, based on which faculties and higher schools developed corrective action plans.</p> <p>Copies of the corrective action plans.</p>	<p>Completed</p>