

**Statement on the Implementation of Decisions the Dean’s Hour at M. Auezov South Kazakhstan University
Questionnaire “The Teacher through the Eyes of Students” for the 2025–2026 Academic Year**

Minutes Number and Date	Decision	Person Responsible for Implementation	Availability of Supporting Documentation.	Notes
Minutes №12 18.03.2026y.	<p>According to the decisions adopted during the Dean’s Hour based on the results of the survey “The Teacher Through the Eyes of Students” for the 2025–2026 academic year, the Department of Strategic Development is conducting an evaluation of a number of instructors who received a survey score of 3.5 or lower, as well as instructors classified as being in the risk group (i.e., $\geq 30\%$ of students indicated that they would not like to continue studying with the given instructor). Submission deadline: May 11, 2026.</p>	<p align="center">Junusbekova S.Sh</p>	<p>According to Order No 150-o dated April 7, in 2026, an inspection of teaching classes was organized and conducted from April 10 to May 10, in 2026.</p> <p>The Commission consisted of the following members:</p> <ol style="list-style-type: none"> 1. Gaukhar Orazovna Abitova – Candidate of Sciences, Head of the Department of Social Research – Chairperson of the Commission; 2. Khairulla Bakhtiyarovich Ismailov – Candidate of Sciences, Associate Professor of the Department of Information Systems and Modeling – Member of the Commission; 3. Aliya Zholdasbekovna Suygenbayeva – Candidate of Sciences, Associate Professor of the Department of Chemical and Pharmaceutical Engineering – Member of the Commission; 4. Altynbek Akimbekovich Kambarov – Senior Lecturer of the Department of Veterinary Medicine – Member of the Commission. <p>The results of the inspection were submitted to the Social Research Department.</p>	<p align="center">Completed</p>
	<p>To organize a quality audit of 9 educational programs with regard to their compliance with regulatory requirements, for which the level of evaluation based on the survey results, was below 50%. Deadline for</p>		<p align="center">Junusbekova S.Sh</p>	

completion: May 15, 2026.

1. A.A. Dosmakanbetova – Candidate of Technical Sciences, Associate Professor, Chairperson of the Methodological Commission of the Faculty of Mechanics and Oil and Gas Production;
2. Aziza Isa – Chairperson of the Committee on Innovative Educational Technologies and Methodological Support of the Higher School of Chemical Engineering and Biotechnology, Member of the Commission;
3. R.Zh. Tokhanova – Chairperson of the Methodological Commission of the Faculty of Law, Lecturer, Member of the Commission;
4. Zh.A. Riskeldiyeva – Chairperson of the Methodological Commission of the Faculty of Architecture, Construction and Transport, Senior Lecturer, Member of the Commission.

Conclusions Based on the Results of the Inspection:

Given that the level of satisfaction with the educational programs, according to the results of the survey “The Teacher Through the Eyes of Students,” was below 50%, and based on the outcomes of the review of the quality of educational and methodological course materials, the following conclusions and recommendations can be made:

1. In order for students to provide an objective and meaningful evaluation in the survey “The Teacher through the Eyes of Students” when assessing the quality of educational programs, they must first fully understand the structure of the educational program and its modular system.
2. To ensure active and informed student participation in the educational process, it is necessary to provide them with detailed information and explanations regarding the structure and content of the educational program.
3. Regular meetings with students should be conducted to discuss issues related to the educational process.
4. The educational and methodological complexes of the subjects within all the above-mentioned educational programs

			<p>are developed in accordance with the requirements of the University Quality Management System Regulation PR 7.03-2023 “Management of the Educational and Methodological Process.”</p> <p>5. In order to implement innovative teaching methods, it is necessary to expand the use of electronic textbooks, video lectures, case studies, portfolios, role-playing activities, and other modern educational tools.</p> <p>The results of the inspection were submitted to the Department of Social Research.</p>	
	<p>The Faculty/Higher School shall conduct a comprehensive analysis during the meetings of the Academic Quality Committee. Submission deadline: May 15, 2026.</p>	<p>Chairperson of the Faculty/Higher School Academic Quality Committee</p>	<p>The survey results were discussed at the meetings of the Faculty/Higher School Academic Quality Committee, and the minutes of the meetings were submitted to the Department of Social Research.</p>	<p>Completed</p>