NP JSC **"South Kazakhstan University named after M. Auezov"**

AUEZOV

UNIVERSITY

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Student Safety Policy

Shymkent 2025

Introduction

SKU named after M. Auezov provides a safe, supportive and supportive environment for all students. The University recognizes that student safety is a key condition for a successful educational process, social stability, and maintaining the health and well—being of every member of the academic community. The policy is aimed at preventing threats, protecting students' rights, ensuring physical and psychological safety, and creating a sustainable incident response system.

Legal basis

The student safety policy is implemented in accordance with the legislation of the Republic of Kazakhstan, including the Law "On Education", the Law "On Public Health and the Healthcare System", the Law "On the Prevention of Offenses", as well as regulations governing occupational safety, fire safety, sanitary standards, protection from violence and ensuring the rights of minors. The University relies on these documents when organizing infrastructure, building communications, developing regulations, and interacting with government agencies.

General principles

The policy is based on respect for the dignity of the individual, the inadmissibility of discrimination, and ensuring the safety of every student, regardless of their abilities, origin, health status, or form of study. The University supports a culture of trust, open dialogue, mutual respect and responsible behavior of all participants in the educational environment.

The security system is based on prevention, timely response, risk control and continuous improvement of protection mechanisms.

Physical security

The University provides safe conditions for students to stay on campuses, academic buildings, dormitories and sports facilities. The facilities are equipped with a video surveillance system, security posts, turnstiles, access control and fire fighting equipment.

Regular inspections of the technical condition of buildings, evacuation training, fire safety and emergency procedures are carried out. Restrictions are being imposed on the access of unauthorized persons, especially to student dormitories.

The University cooperates with local law enforcement agencies to prevent offenses, ensure public order, and promptly respond to incidents affecting student safety.

Psychological and social security

The university has a psychological service that provides confidential support to students facing stress, conflict, emotional difficulties, threats or discrimination.

Conditions are being created in which students can safely seek help: consulting rooms, online communication, anonymous forms of communication. Trainings on stress tolerance, prevention of bullying, interpersonal violence, conflict behavior, as well as training programs on communication culture and emotional well-being are conducted.

Information security and personal data protection

The University protects students' personal data in accordance with the laws of the Republic of Kazakhstan. Information is handled strictly within the framework of regulations that exclude data leakage, unauthorized access or use of information to the detriment of students.

The information security system includes digital literacy training, rules for safe online behavior, fraud prevention and cyber threats. Students are informed about the proper use of corporate systems, account protection, and the risks of phishing and social engineering.

Prevention of offenses and unacceptable behavior

The University has zero tolerance for violence, threats, bullying, harassment, exploitation, drug use, humiliating acts and any form of dangerous behavior.

Preventive programs are organized jointly with law enforcement agencies and medical institutions, including lectures, consultations and preventive meetings.

Special attention is paid to the prevention of domestic violence, interpersonal conflicts, threats in dormitories, as well as risks associated with night time, moving around the city and the participation of students in dangerous activities.

Medical and sanitary safety

The University provides students with access to medical offices, preventive examinations, consultations and medical care. Buildings and dormitories are maintained according to sanitary standards, regular disinfection, quality control of drinking water, inspection of ventilation systems and compliance with nutrition standards are carried out.

During epidemiological risks, the university implements additional measures: distance learning formats, monitoring of students' health, informing about protective measures, and providing preventive measures.

Student Cybersecurity

The University is developing a digital culture of safe educational process. Students are informed about the rules of working in the online space, fraud prevention, password protection, the risks of publishing personal information, copyright violations and unacceptable online activities.

When threats to the student's information security or the educational process are identified, the university takes measures to protect accounts, restrict access by intruders, and restore systems.

Appeals, complaints, and response mechanism

Students can report security breaches in person, in writing, or through an anonymous internal communication channel. The University guarantees the confidentiality of the application, prompt consideration and protection of the applicant from pressure or repression.

A working procedure has been established to inform law enforcement agencies in case of threats to the life, health or property of students.

Each request is recorded, analyzed, and accompanied by actions to prevent repeated incidents.

Working in dormitories

Special attention is paid to a safe living environment. The dormitories have access control, night duty, video surveillance system, compliance with sanitary standards and regular instruction on fire and household safety.

Students are provided with access to conflict counseling, psychological support, social services, and dormitory managers.

Learning and student engagement

The University regularly conducts trainings, lectures and briefings on security, including behavior in emergency situations, cyber literacy, addiction prevention, rules for using infrastructure, and the basics of legal responsibility.

Students are involved in building a safe campus through participation in volunteer movements, student councils, and projects to promote a healthy and responsible culture of behavior.

Monitoring, analysis and improvement of the security system

The University regularly evaluates the effectiveness of existing measures, analyzes incidents, and collects feedback from students and departments. Based on this, policy updates, infrastructure improvements, the introduction of new prevention programs and professional development of security personnel are carried out.

Conclusion

The student safety policy of the SKU named after M. Auezov reflects the strategic responsibility of the university for creating a safe, sustainable and supportive educational environment. The implementation of this policy requires coordinated actions by all departments, constant risk monitoring, effective communication, and the participation of each student and staff member.

The University strives to ensure that every student feels protected physically, psychologically, socially and informationally. Safety is considered not as a formal requirement, but as a fundamental value that affects the quality of education, trust in the university and the well-being of the student community.

The document is a living instrument and is subject to regular review in accordance with changes in legislation, technology development, infrastructure and public

conditions. SKU named after M. Auezov confirms its commitment to continuously improving student protection mechanisms and creating a safety culture in which every student can realize their potential without fear, pressure or threats.