

Approved
Vice-Rector for Strategic
Development and Innovation
_____ A.T. Iskakova
“ ____ ” _____ 2022 y.

QUESTIONNAIRE

Student Satisfaction with Dormitory Living Conditions at M. Auezov SKSU

Dear Student!

We care that all students living in the dormitory feel comfortable. For this purpose, we ask you to answer the questions in this questionnaire honestly.

Your gender: ☐ Male ☐ Female

Major / Program: _____

Dormitory No.: _____

Floor: _____

1. Evaluate the sanitary and technical conditions of the structural units comprising the dormitory complex (Place a check mark “v” at the intersection corresponding to your assessment):

Structural unit	Excellent	Good	Poor
Territory, entrance			
Central hall			
Kitchen			
Restroom			
Lounge			
Shower			
Gym			
Utility rooms (laundry, drying)			
Library			
Computer lab			
Room repairs			
Furniture condition in the room			
Room heating			

2. Are you satisfied with the dormitory fee?

☐ Yes

☐ No

☐ I find it difficult to answer

3. Are you satisfied with the work of the security staff?

☐ Yes ☐ No

3.1. If not, indicate the main reason for your dissatisfaction:

☐ Weak control of visitor access, negligence

☐ Excessively strict control of visitor access, nitpicking

☐ Other (specify) _____

4. Have your personal belongings ever been lost in the dormitory?

☐ Yes, constantly

☐ Yes, several times

☐ No

5. Are you satisfied with the dormitory supervisor's attitude towards students?

☐ Satisfied

☐ Not satisfied → go to question 6

6. If not satisfied, indicate the reason:

7. How often do the following staff visit the dormitory?

Staff	Once a week	Once a month	Once a semester	Do not visit
Department of Educational and Social Work staff				
Deans of faculties / schools				
Curators				

8. Does the dormitory environment contribute to your normal preparation for classes?

☐ Yes, it contributes

☐ No, it does not contribute

9. What hinders your preparation for classes in the dormitory?

☐ Roommates

☐ Noise (loud music)

☐ Lack of free time

☐ Other (specify) _____

10. Do you use the computer lab in the dormitory?

☐ Yes

☐ Sometimes

☐ No → go to question 10.1

10.1. If not, indicate the reason for not using the computer lab:

11. Do you use the dormitory library?

☐ Yes

Δ Sometimes

Δ No → go to question 11.1

11.1. If not, indicate the reason for not using the library:

12. How often are extracurricular events held in your dormitory (such as creative evenings, competitions, sports events, meetings with interesting people, etc.)?

Δ Regularly

Δ Often

Δ Rarely

Δ Not held

13. Which events do you think are lacking in the dormitory, and which should be held more often?

Δ Sports events (relays, competitions, championships)

Δ Educational events (trainings, seminars, meetings with interesting people)

Δ Leisure events (creative evenings, discos, celebrations)

Δ Other (specify) _____

14. In your opinion, which problems in the dormitory should be addressed first?

15. Is the dormitory atmosphere comfortable for you?

Δ Roommates

Δ Noise (loud music)

Δ Lack of free time

Δ Other (specify) _____

16. In your opinion, what is needed to improve living conditions in the dormitory?

Δ Organize a foreign language club

Δ Cooking club

Δ Volunteering

Δ Creative clubs

Δ Other (specify) _____

Thank you for your honest answers!

Department of Sociological Research, M. Auezov SKSU

Main building, room 251

Contact phone: 21-01-30

Developed by:

Director of the Department of
Sociological Research

_____ S. Zhunusbekova
“ ____ ” _____ 2021y.

Head of the Social
Research Department

_____ G. Abitova
“ ____ ” _____ 2021y.

Approved by:

Board Member – Vice-Rector for
Academic Affairs

_____ **R.Zh. Abisheva**
“ ____ ” _____ 2021 y.

Vice-Rector for Educational and Social
Work

_____ **E. Sarmurzin**
“ ____ ” _____ 2021 y.